

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z	AA	AB	AC	AD
96	KHS Service group and category	Oct-08	Oct-07	Nov-08	Nov-07	Dec-08	Dec-07	Jan-09	Jan-08	Feb-09	Feb-08	Mar-09	Mar-08													2008/9 Cumulative Total / %	2007/8 Total / %			
97	Community Operations																													
98	Dropped Crossing	70	1.0%	61	0.9%	47	0.6%	38	0.6%	55	0.8%	23	0.5%	70	0.6%	41	0.4%	86	0.6%	31	0.5%		#DIV/0!	35	0.6%	581	0.6%	1280	1.6%	
99	Fly Tipping	88	1.2%	112	1.7%	80	1.0%	119	1.9%	69	1.0%	73	1.5%	70	0.6%	101	1.1%	64	0.5%	90	1.4%		#DIV/0!	91	1.4%	852	0.9%	1254	1.6%	
100	Insurance Claims	35	0.5%	46	0.7%	38	0.5%	40	0.7%	39	0.6%	47	1.0%	64	0.6%	104	1.1%	673	4.8%	76	1.2%		#DIV/0!	71	1.1%	1092	1.2%	1038	1.3%	
101	Off-Road Cycleways	0	0.0%	62	0.9%	0	0.0%	67	1.1%	0	0.0%	43	0.9%	0	0.0%	73	0.8%	0	0.0%	82	1.3%		#DIV/0!	55	0.9%	97	0.1%	545	0.7%	
102	Pavements / Footways	378	5.3%	543	8.2%	376	4.6%	468	7.6%	265	3.9%	293	6.0%	307	2.8%	491	5.4%	307	2.2%	468	7.5%		#DIV/0!	349	5.5%	4868	5.2%	5195	6.7%	
103	Roads	467	6.6%	645	9.7%	282	3.4%	574	9.4%	260	3.8%	613	12.5%	430	3.9%	1816	19.9%	451	3.2%	1266	20.4%		#DIV/0!	537	8.5%	5893	6.3%	9085	11.7%	
104	Spillage / Shed Loads	185	2.6%	159	2.4%	252	3.1%	128	2.1%	258	3.8%	102	2.1%	235	2.1%	114	1.2%	267	1.9%	149	2.4%		#DIV/0!	131	2.1%	2021	2.2%	1652	2.1%	
105	Verge / Road / Edge Over Run	39	0.6%	20	0.3%	61	0.7%	20	0.3%	61	0.9%	7	0.1%	71	0.6%	54	0.6%	97	0.7%	44	0.7%		#DIV/0!	31	0.5%	524	0.6%	283	0.4%	
106	Winter Service	27	0.4%	10	0.2%	31	0.4%	30	0.5%	380	5.6%	257	5.2%	1584	14.2%	39	0.4%	2149	15.3%	31	0.5%		#DIV/0!	9	0.1%	4224	4.5%	398	0.5%	
107	Emergency Response	0	0.0%	12	0.2%	45	0.5%	10	0.2%	25	0.4%	14	0.3%	52	0.5%	11	0.1%	63	0.4%	7	0.1%		#DIV/0!	14	0.2%	216	0.2%	68	0.1%	
108	Request for Bollards (Not Repair)	2	0.0%	18	0.3%	68	0.8%	13	0.2%	89	1.3%	5	0.1%	89	0.8%	21	0.2%	140	1.0%	23	0.4%		#DIV/0!	21	0.3%	454	0.5%	101	0.1%	
109	Rabbits / Birds etc Inhabiting Highway / Verge / Structure	0	0.0%	6	0.1%	0	0.0%	2	0.0%	0	0.0%	1	0.0%	3	0.0%	3	0.0%	2	0.0%	1	0.0%		#DIV/0!	4	0.1%	29	0.0%	17	0.0%	
110	Potholes	313	4.4%	0	0.0%	547	6.7%	0	0.0%	717	10.8%	0	0.0%	1516	13.6%	0	0.0%	3084	21.9%	0	0.0%		#DIV/0!	828	13.1%	11822	12.6%	828	1.1%	
	Total for Community Operations	1604	22.7%	1694	25.5%	1827	22.2%	1509	24.6%	2218	32.6%	1478	30.0%	4491	40.3%	2868	31.4%	7383	52.4%	2268	36.5%	0	#DIV/0!	2176	34.4%	32673	34.9%	21744	28.0%	
111																														
112																														
113	Technical Services																													
114	Blocked Gully	239	3.4%	291	4.4%	403	4.9%	179	2.9%	254	3.7%	224	4.6%	427	3.8%	607	6.6%	494	3.5%	174	2.8%		#DIV/0!	232	3.7%	4033	4.3%	4098	5.3%	
115	Drain Covers Damaged	178	2.5%	207	3.1%	170	2.1%	166	2.7%	210	3.1%	161	3.3%	181	1.6%	226	2.5%	271	1.9%	232	3.7%		#DIV/0!	184	2.9%	2363	2.5%	2442	3.1%	
116	Ditches	14	0.2%	11	0.2%	23	0.3%	6	0.1%	18	0.3%	16	0.3%	51	0.5%	52	0.6%	58	0.4%	14	0.2%		#DIV/0!	16	0.3%	264	0.3%	275	0.4%	
117	Flooding	87	1.2%	171	2.6%	363	4.4%	80	1.3%	179	2.6%	156	3.2%	513	4.6%	494	5.4%	534	3.8%	73	1.2%		#DIV/0!	130	2.1%	2594	2.8%	1966	2.5%	
118	Grass	72	1.0%	24	0.4%	23	0.3%	27	0.4%	13	0.2%	6	0.1%	21	0.2%	7	0.1%	9	0.1%	6	0.1%		#DIV/0!	18	0.3%	1692	1.8%	728	0.9%	
119	Hedges	217	3.1%	252	3.8%	181	2.2%	137	2.2%	110	1.6%	64	1.3%	123	1.1%	135	1.5%	115	0.8%	114	1.8%		#DIV/0!	86	1.4%	3161	3.4%	3457	4.4%	
120	Weeds	138	2.0%	49	0.7%	32	0.4%	28	0.5%	12	0.2%	6	0.1%	15	0.1%	17	0.2%	13	0.1%	17	0.3%		#DIV/0!	13	0.2%	1335	1.4%	719	0.9%	
121	Trees	444	6.3%	424	6.4%	457	5.6%	306	5.0%	201	3.0%	237	4.8%	300	2.7%	577	6.3%	336	2.4%	270	4.3%		#DIV/0!	761	12.0%	5377	5.7%	4626	5.9%	
122	Streetlights	1705	24.1%	1962	29.6%	2383	29.0%	2166	35.4%	1658	24.4%	1586	32.2%	2242	20.1%	2554	28.0%	1793	12.7%	1591	25.6%		#DIV/0!	1355	21.4%	17113	18.3%	17307	22.3%	
123	Signs (lit)	61	0.9%	6	0.1%	117	1.4%	7	0.1%	84	1.2%	4	0.1%	116	1.0%	14	0.2%	129	0.9%	10	0.2%		#DIV/0!	11	0.2%	711	0.8%	52	0.1%	
124	Signs (unlit)	259	3.7%	266	4.0%	262	3.2%	231	3.8%	211	3.1%	133	2.7%	262	2.3%	258	2.8%	277	2.0%	238	3.8%		#DIV/0!	203	3.2%	2918	3.1%	2533	3.3%	
125	Road Markings / Lines	203	2.9%			190	2.3%			122	1.8%			158	1.4%			146	1.0%	0	0.0%		#DIV/0!		0.0%	1203	1.3%	0	0.0%	
126	Materials / Obstructions on the Highway	96	1.4%			177	2.2%			186	2.7%			174	1.6%			162	1.2%	0	0.0%		#DIV/0!		0.0%	919	1.0%	0	0.0%	
127	Fences / Guardrails	45	0.6%	45	0.7%	85	1.0%	32	0.5%	108	1.6%	29	0.6%	82	0.7%	67	0.7%	56	0.4%	50	0.8%		#DIV/0!	55	0.9%	652	0.7%	506	0.7%	
128	Cats Eyes	5	0.1%	0	0.0%	4	0.0%	1	0.0%	6	0.1%	1	0.0%	3	0.0%	0	0.0%	6	0.0%	1	0.0%		#DIV/0!	2	0.0%	35	0.0%	7	0.0%	
129	Bollards (unlit)	82	1.2%	60	0.9%	29	0.4%	39	0.6%	0	0.0%	40	0.8%	0	0.0%	69	0.8%	0	0.0%	66	1.1%		#DIV/0!	50	0.8%	437	0.5%	536	0.7%	
130	Bridges / Tunnels	12	0.2%	4	0.1%	15	0.2%	1	0.0%	58	0.9%	2	0.0%	235	2.1%	3	0.0%	263	1.9%	6	0.1%		#DIV/0!	2	0.0%	652	0.7%	28	0.0%	
131	Total for Technical Services	3857	54.5%	3772	56.8%	4914	59.8%	3406	55.6%	3430	50.5%	2665	54.1%	4903	43.9%	5080	55.6%	4662	33.1%	2862	46.0%	0	#DIV/0!	3118	49.3%	45459	48.5%	39280	50.5%	
132																														
133	Countywide Improvements																													
134	Surface Dressing	89	1.3%	3	0.0%	40	0.5%	0	0.0%	47	0.7%	0	0.0%	97	0.9%	1	0.0%	108	0.8%	7	0.1%		#DIV/0!	7	0.1%	623	0.7%	20	0.0%	
135	Total for Countywide Improvements	89	1.3%	3	0.0%	40	0.5%	0	0.0%	47	0.7%	0	0.0%	97	0.9%	1	0.0%	108	0.8%	7	0.1%	0	#DIV/0!	7	0.1%	623	0.7%	20	0.0%	
136																														
137	Transport and Development																													
138	Bus Shelter / Stops	6	0.1%	10	0.2%	16	0.2%	8	0.1%	11	0.2%	2	0.0%	12	0.1%	14	0.2%	10	0.1%	6	0.1%		#DIV/0!	6	0.1%	97	0.1%	83	0.1%	
139	Development Control	10	0.1%	21	0.3%	1	0.0%	23	0.4%	37	0.5%	17	0.3%	167	1.5%	27	0.3%	212	1.5%	29	0.5%		#DIV/0!	17	0.3%	501	0.5%	141	0.2%	
140	Highway Boundaries	3	0.0%	32	0.5%	2	0.0%	18	0.3%	85	1.3%	2	0.0%	187	1.7%	10	0.1%	175	1.2%	12	0.2%		#DIV/0!	4	0.1%	490	0.5%	84	0.1%	
141	Traffic Investigation Requests	103	1.5%	143	2.2%	81	1.0%	132	2.2%	88	1.3%	51	1.0%	75	0.7%	86	0.9%	93	0.7%	111	1.8%		#DIV/0!	76	1.2%	912	1.0%	783	1.0%	
142	Total for Transport and Development	122	1.7%	206	3.1%	100	1.2%	181	3.0%	221	3.3%	72	1.5%	441	4.0%	137	1.5%	490	3.5%	158	2.5%	0	#DIV/0!	103	1.6%	2000	2.1%	1091	1.4%	
143																														
144	Network Management																													
145	Enforcement	19	0.3%	40	0.6%	0	0.0%	37	0.6%	17	0.3%	35	0.7%	17	0.2%	37	0.4%	22	0.2%	42	0.7%		#DIV/0!	57	0.9%	179	0.2%	307	0.4%	
146	Miscellaneous Licence / Permit	29	0.4%	12	0.2%	25	0.3%	20	0.3%	19	0.3%	22	0.4%	26	0.2%	46	0.5%	27	0.2%	30	0.5%		#DIV/0!	24	0.4%	350	0.4%	199	0.3%	
147	Parking	8	0.1%	5	0.1%	38	0.5%	2	0.0%	33	0.5%	0	0.0%	34	0.3%	2	0.0%	51	0.4%	4	0.1%		#DIV/0!	0	0.0%	214	0.2%	27		